



County Administrative Office
Governmental & Legislative Affairs

Josh Candelaria
Director

April 6, 2018

The Honorable Dr. Richard Pan
Chair, Senate Budget Subcommittee No. 3
State Capitol
Sacramento, CA 95814

RE: In-Home Supportive Services – Addressing the Automation Backlog

Dear Senator Pan:

The County of San Bernardino respectfully requests your support for a one-time \$2.5 million General Fund allocation to address the backlog of pending updates in the In-Home Supportive Services (IHSS) automation system known as the Case Management, Information and Payrolling System (CMIPS). By leveraging a 50 percent federal match, this budget request would bring in an additional \$2.5 million federal funds to ensure county social workers can adequately serve IHSS beneficiaries and providers.

The state has undertaken big changes to CMIPS prompted by legislative action and interest – Fair Labor Standards Act system changes, the development of electronic timesheets – but insufficient funding for these big changes has delayed the adoption of key county priorities in CMIPS. Resulting from the CMIPS change request backlog, counties face an inability to adequately meet consumers' and providers' need for information; an inability to monitor program efficiency to support timely service authorizations for consumers; increased workload to manage locally designed workarounds to perform daily tasks; and, inefficient manual paperwork processes that increase program costs and take away social workers' time to work directly with consumers and providers.

To clear the backlog of CMIPS change requests and enhance county social workers' ability to serve IHSS beneficiaries and providers, San Bernardino County supports the County Welfare Directors Association's (CWDA) request for a one-time appropriation of \$2.5 million General Fund (totaling \$5 million with federal financial participation) to address the existing CMIPS change request backlog; an ongoing set-aside of 5 percent of the CMIPS maintenance and operations budget to fund county priorities; and trailer bill language requiring that all new legislatively-required CMIPS changes be fully funded outside of the maintenance and operations budget.

By addressing the backlog in the IHSS automation system, county social workers will be able to reinvest valuable time lost navigating a difficult computer system back where it

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matters – the beneficiaries and providers of IHSS. Should you have any questions about the County's position, please feel free to contact Josh Candelaria, Director of Governmental and Legislative Affairs, at jcandelaira@sbcountry.gov or 909 387-4821.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert A. Lovingood". The signature is fluid and cursive, with the first name "Robert" being more legible than the last name "Lovingood".

Robert A. Lovingood
First District Supervisor
Chairman, San Bernardino County Board of Supervisors

c:Members and Consultants, Senate Budget and Fiscal Review Subcommittee 3 on
Health and Human Services
San Bernardino County Legislative Delegation